

YOUR GUIDE TO

# Student Case Management

How can you help your students reach their full potential and successfully support them throughout their academic journey?

## The Issue

Student Retention is a priority for all education institutions. Students often face many challenges during their academic journey which if unaddressed can lead to higher student attrition.

Some of the most common reasons students drop out include:

- lack of financial aid
- lack of support or guidance
- mental health and well-being

## The Challenges

While all institutions aim to support their students as best they can, there are challenges which can impact the quality and effectiveness of student support. These include:

- Data silos across institutions
- Inefficient manual processes
- Overwhelming demand for support
- Lack of resources to identify and monitor struggling students

## How can SEAtS help?

**SEAtS Software** stands as a valuable solution for institutions striving to effectively support their students and manage their wellbeing all the way to graduation. SEAtS Retain puts everything related to each student's success in one place for relevant case managers and advisors.

- Using **data-driven interventions** to prompt timely, appropriate support and outreach to help students overcome challenges.
- Identifying attrition trends and design student success strategies that work.
- Use **real-time change based workflows** to automate case escalation and de-escalation, as well as, facilitate outreach.

